

Public Policy Proposals

Where commercial transport services are reduced or withdrawn, local transport authorities must have responsibility to arrange alternative transport options to ensure older people can reach key services.

Local authorities need to ensure that older people are fully aware of the existing transport options and services in their area such as community bus services and dial-a-ride services and facilitate access to those services.

Local authorities should consider how they can pool and share transport resources to help fill any gaps in local transport services. New technology should be deployed to assess and meet the needs of older people to offer a range of different transport options.

The Government's review of hospital transport services must ensure every hospital journey for an older person is reasonably comfortable, affordable and as stress free as possible - while getting them to and from hospital in good time, without long waits.

Transport operators need to ensure that older people are not excluded by smart ticketing or information provided by smart phone apps and other devices.

The Department for Transport must ensure the full implementation of its 'Inclusive Transport Strategy' and address any failings highlighted in the final review, due in 2023.

Local transport authorities should work with operators to improve the physical accessibility, safety and reliability of the journey as a whole. This should cover leaving the house to