[illegible]'s [illegible]

[illegible]

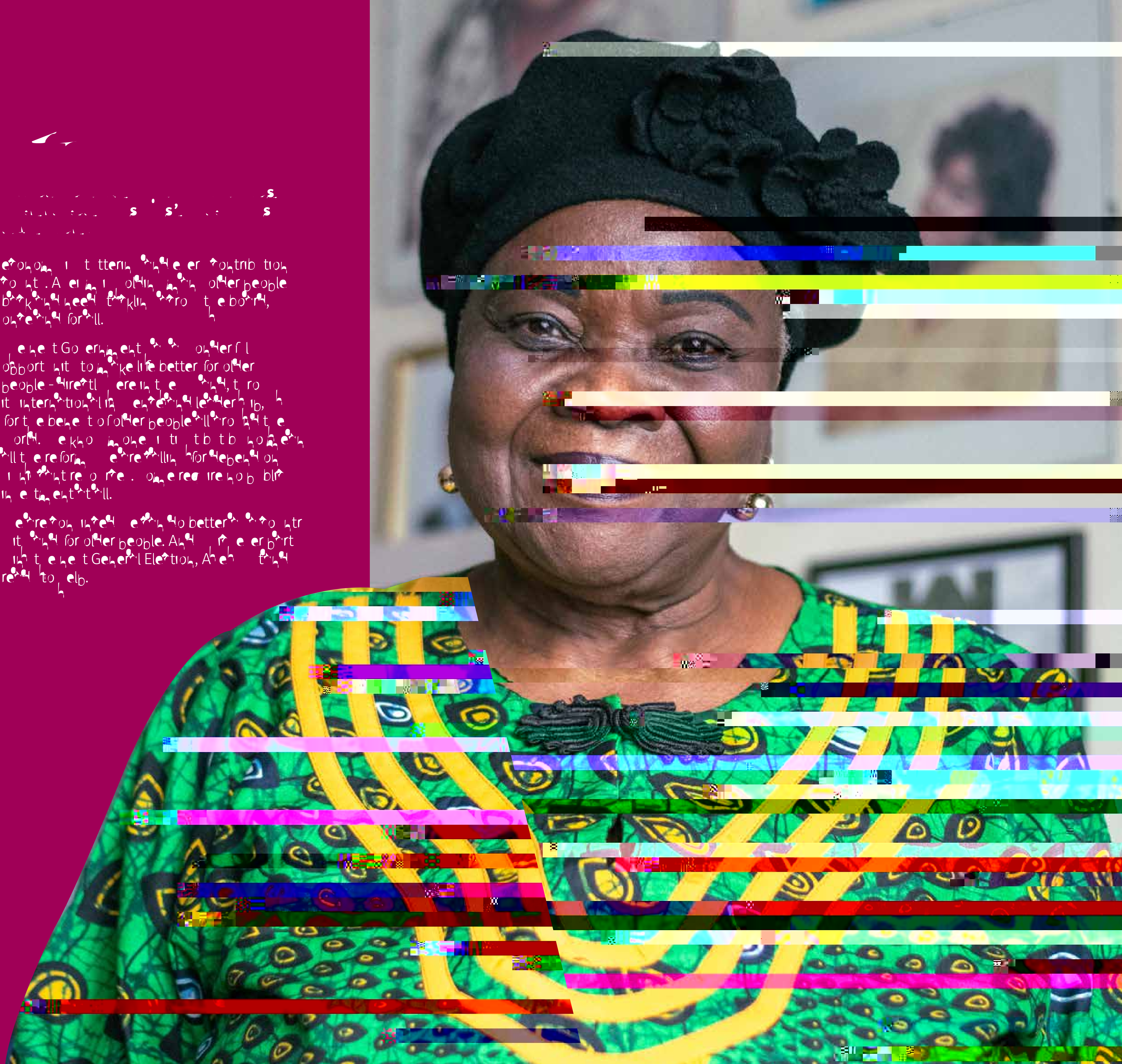
General Election 2024/5

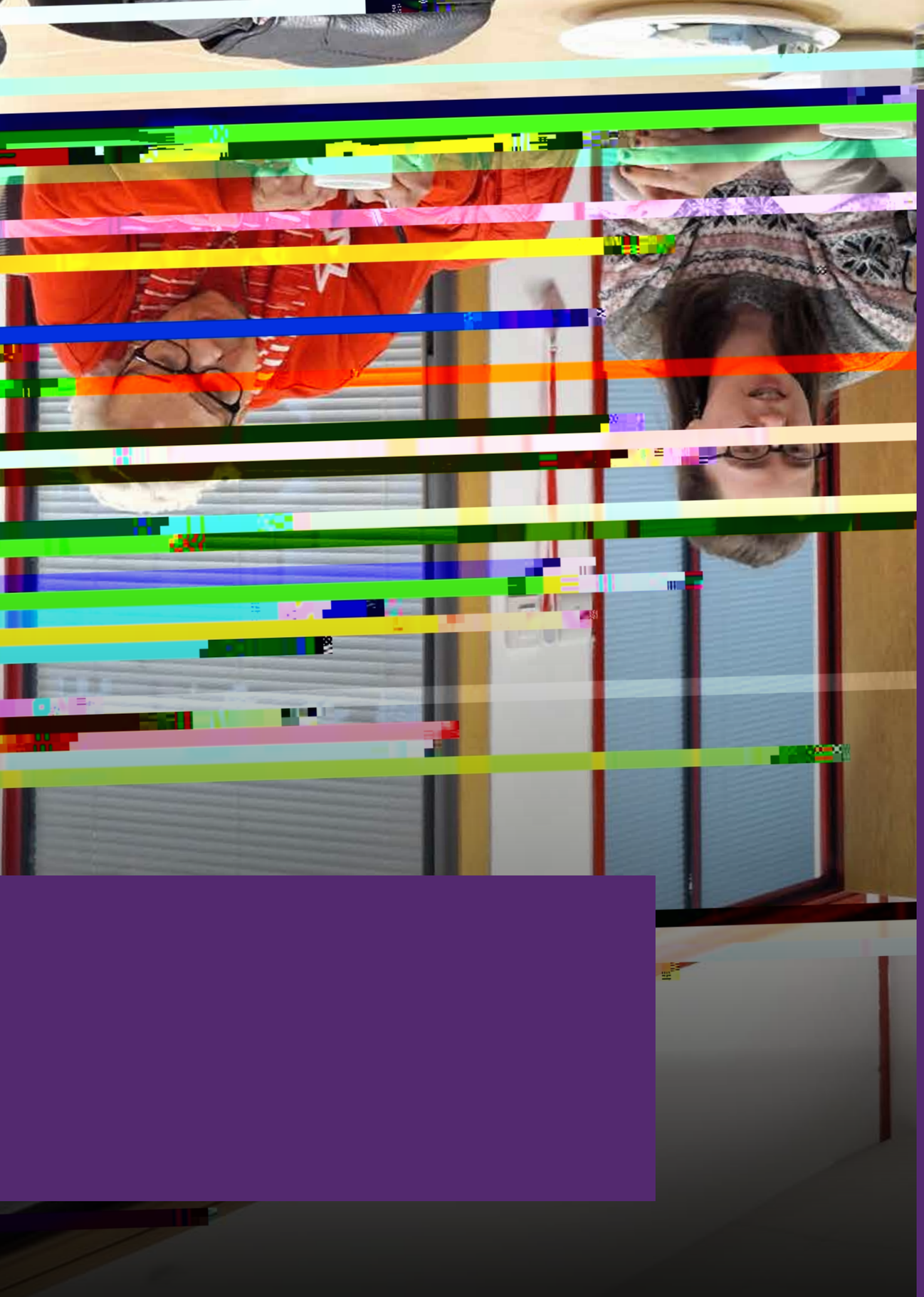
[illegible]

[illegible] to be [illegible] of [illegible] A[illegible] [illegible] A[illegible] [illegible] A[illegible] [illegible] to [illegible] [illegible] A[illegible] [illegible] A[illegible] [illegible] A[illegible] [illegible] 120 [illegible] A[illegible] [illegible] A[illegible] [illegible] A[illegible] [illegible].

[illegible] 2,000 [illegible] to [illegible] of [illegible] of other people [illegible] A[illegible] [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] for other people.

A[illegible] [illegible] to [illegible] [illegible] [illegible] of other people, [illegible] [illegible] [illegible] [illegible] [illegible] [illegible] [illegible].

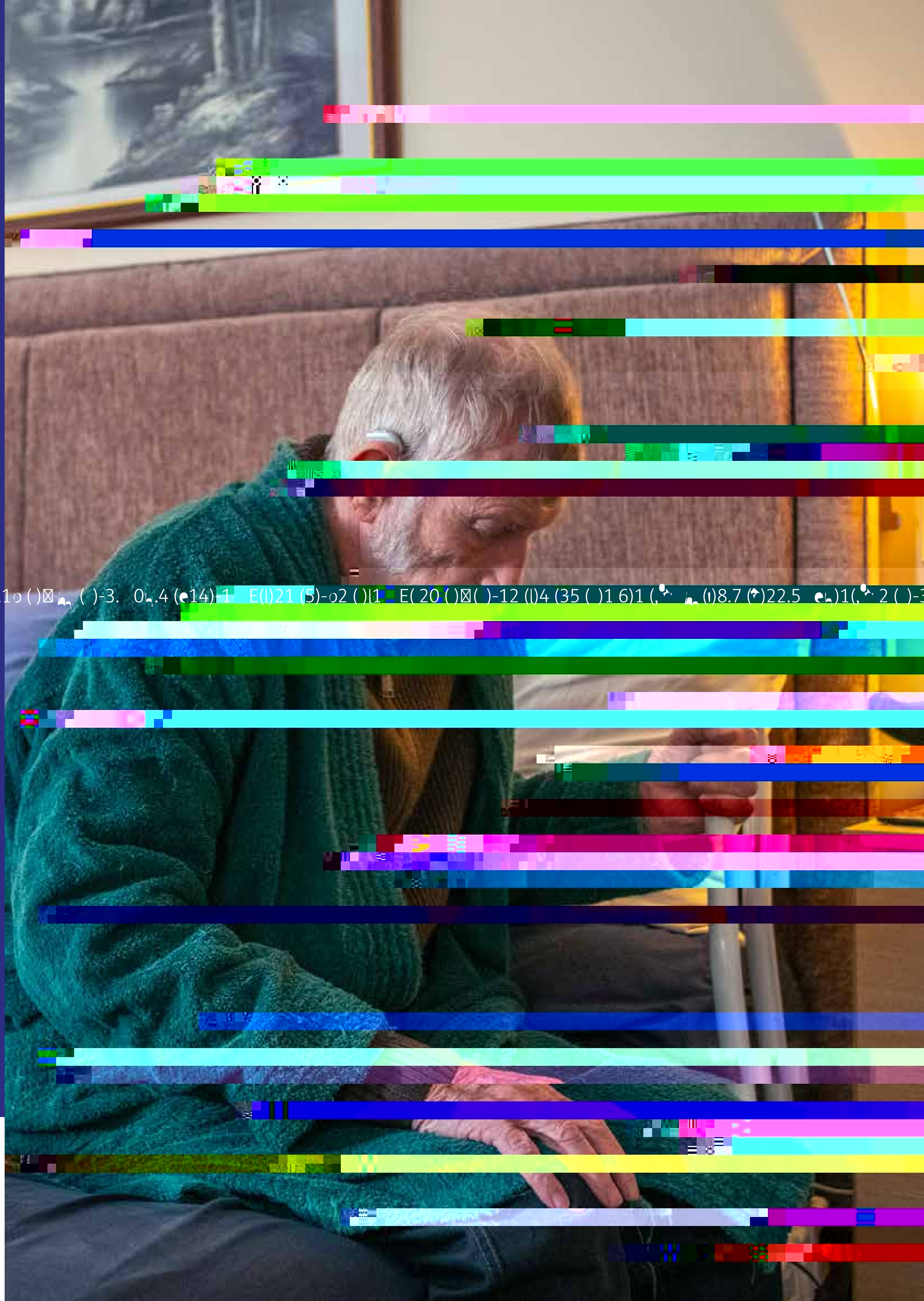


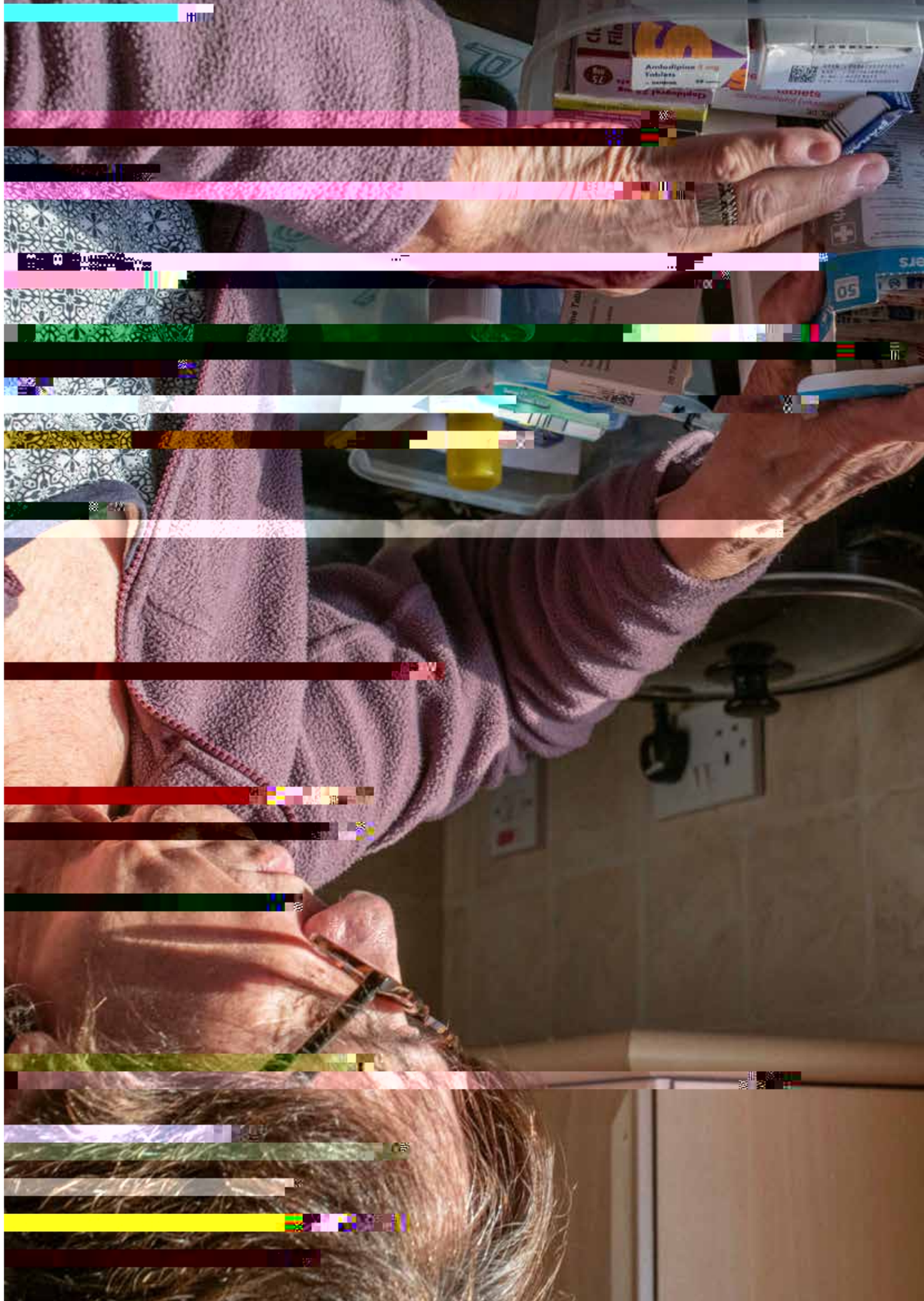


[illegible]

[illegible] for [illegible] ere other people [illegible] et it; [illegible] ell-tr[illegible], ell- [illegible] reli[illegible]ble; [illegible] ere [illegible] bborte[illegible].

[illegible] other people [illegible] ere [illegible]





Gi en t t o r bob l tion i ein o r t, it i it t t t i r n e o ll o er beoble re l e n n in t e , n o o r o ntr n f ll bene t fro t eir ontrib tion .

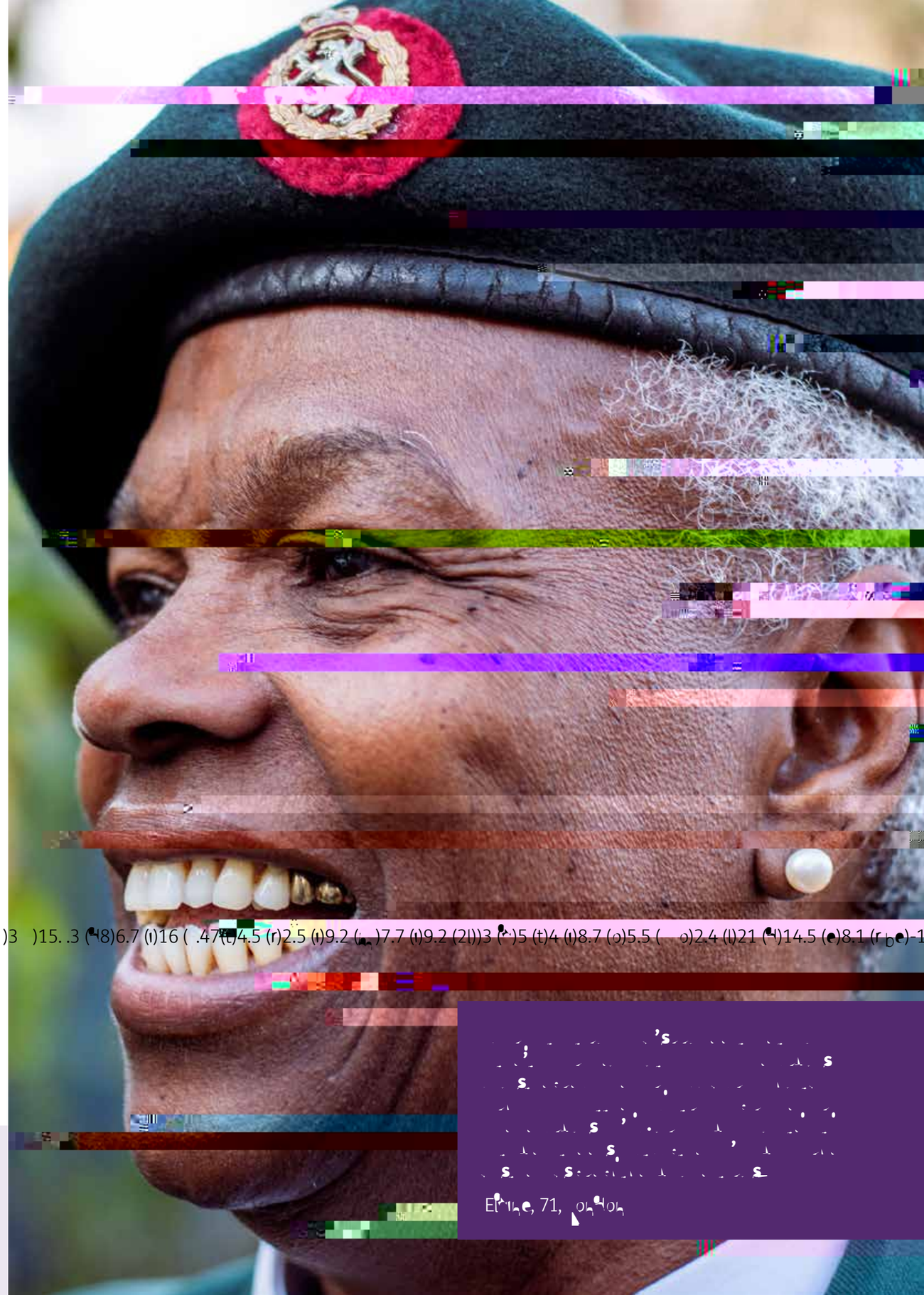
e nt to re te o iet in r o er beoble' le l ri t re re o ni e n b e , n t eir nee re ti el on iere in bol n kin n er re eli er t ll le el of Go ern ent.

De elob n A ein ob l tion ite ber or eblo in il r e n to re t e nee o f o r ein bob l tion n e it t e b i o f tr te for o o er beoble' o re n be li tene to it in Go ern ent.

Cre te Co i ioner for er eoble in En l n to ontrib te to net ork of Co i ioner ro t e , n i ter for er eoble in e t in ter.

in bro e t e in r Co ben tion

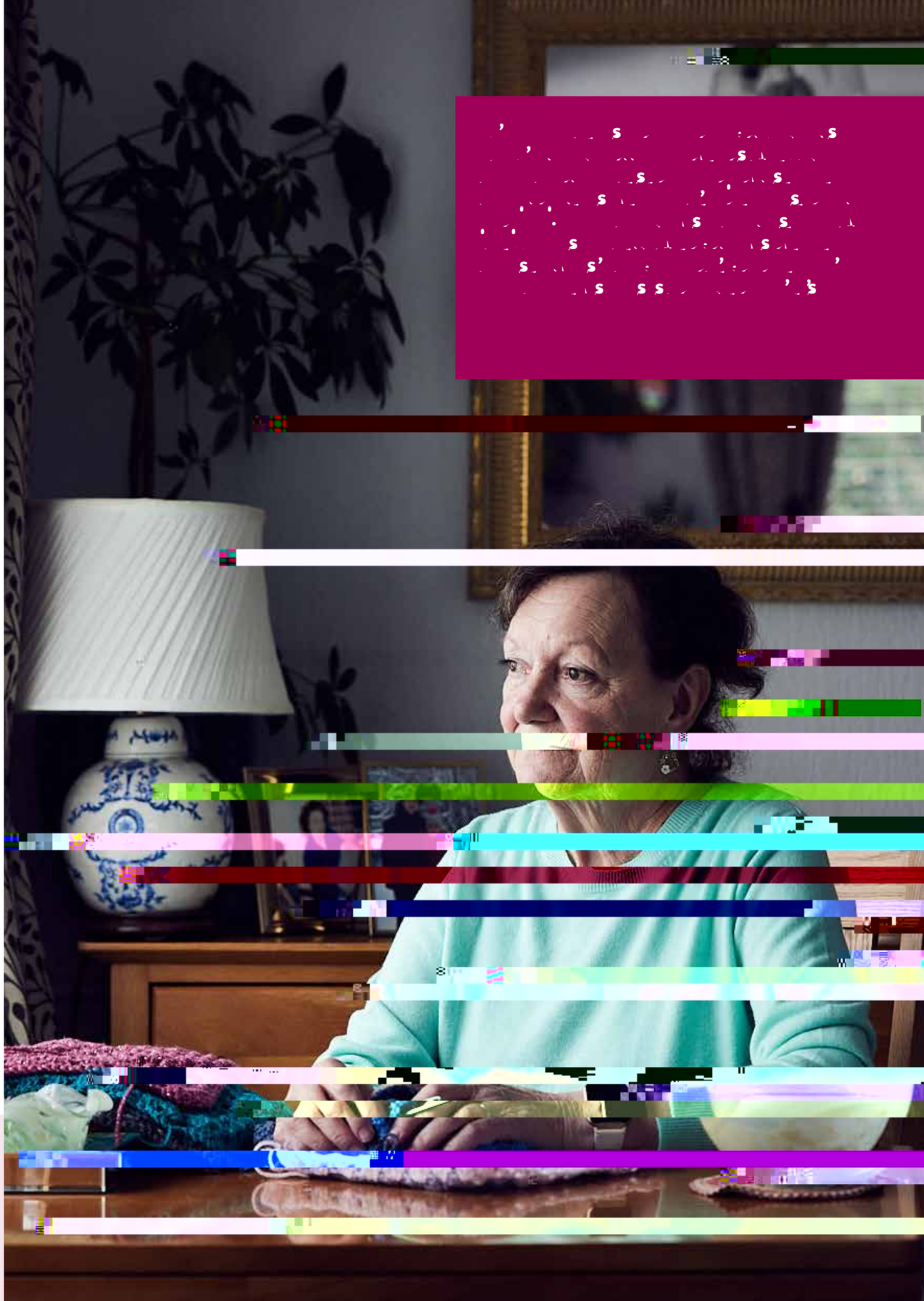
9 ( ) j/ b n A t l e t EFF0009 DC ( ) jE C 1.417 0)7)-421 ( )6.4 (k86)15.4 (l)21 (e t)4 ( )4.921 (3)12 (( )3)15. .3 (8)6.7 (i)16 (.47 t)4.5 (r)2.5 (i)9.2 ( )7.7 (i)9.2 (2l))3 ( )5 (t)4 (i)8.7 (o)5.5 (o)2.4 (l)21 ( )14.5 (e)8.1 (r be)-1



Elaine, 71, London

%

A ein: t' t e n ?, Centre for A ein Better, Febr r 2023.



[illegible]

[illegible]

Age UK believes that older people should be supported and helped to gain the confidence to get online and improve their digital skills. Community organisations including local Age UKs are able to provide the personalised support that older people need to get online, but this support takes time and money and funding for digital inclusion is needed. However, not everyone is able, or wants, to get online, or they may feel unsafe or unable to carry out certain activities.

Central and local Government should provide user-friendly offline ways to access their services, and businesses should offer good customer service options offline as well as online. People who can only use offline methods should not be ripped off.

A[illegible] copper landline [illegible], the [illegible] set to become digital, with major infrastructure changes [illegible] 2025 announced as the target completion date. While for most older people the transition will be straightforward, some will find it challenging. No older person dependent on their landline should be left without one that works well, including during power cuts; nor should users of telecare, such as pendant alarm systems, be unable to use their equipment or forced to pay expensive upgrades.

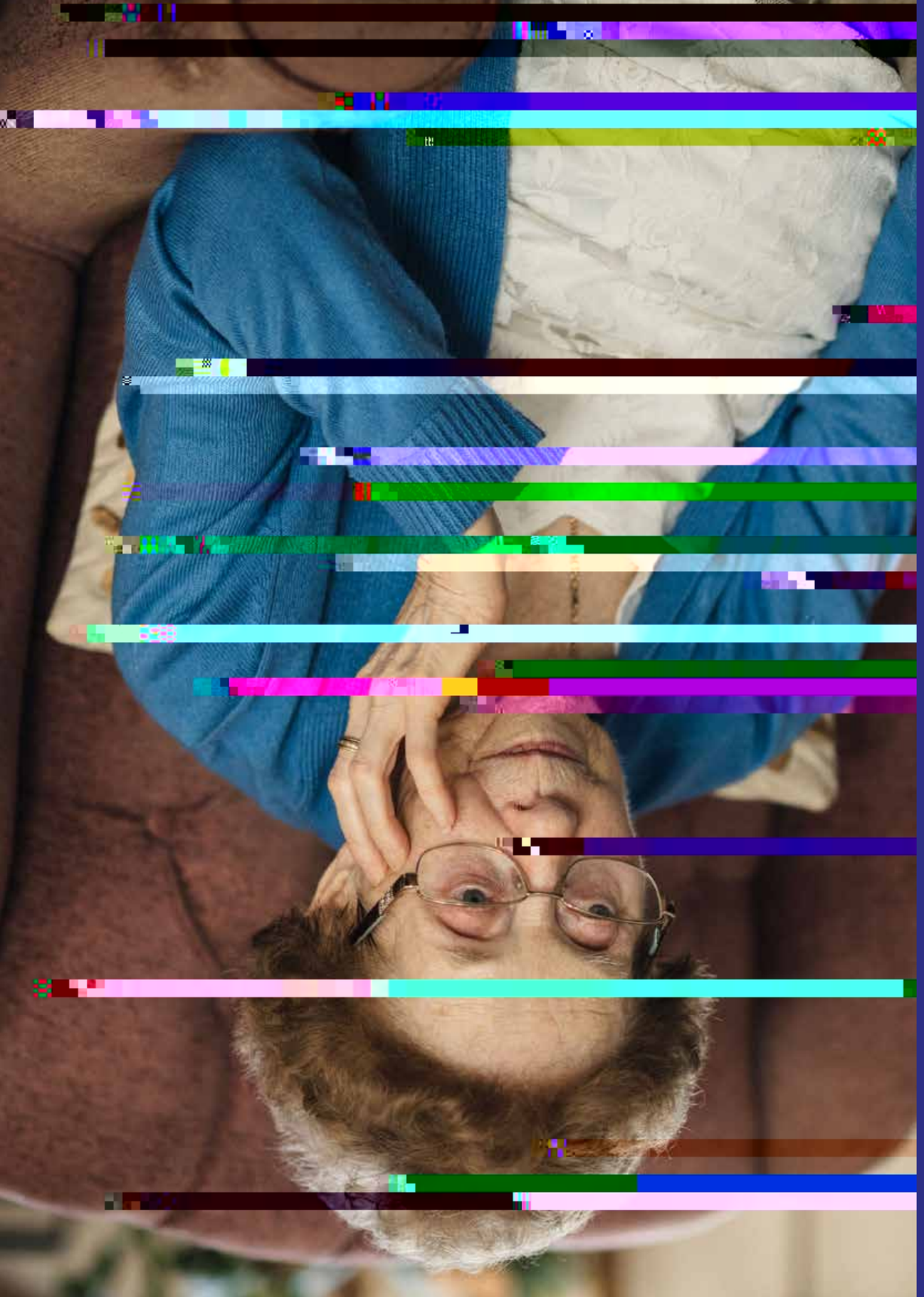
[illegible]

[illegible] require all public services, including the NHS, council services and other nationally provided public services, to offer and promote an affordable, easy to access, offline way of reaching and using them.

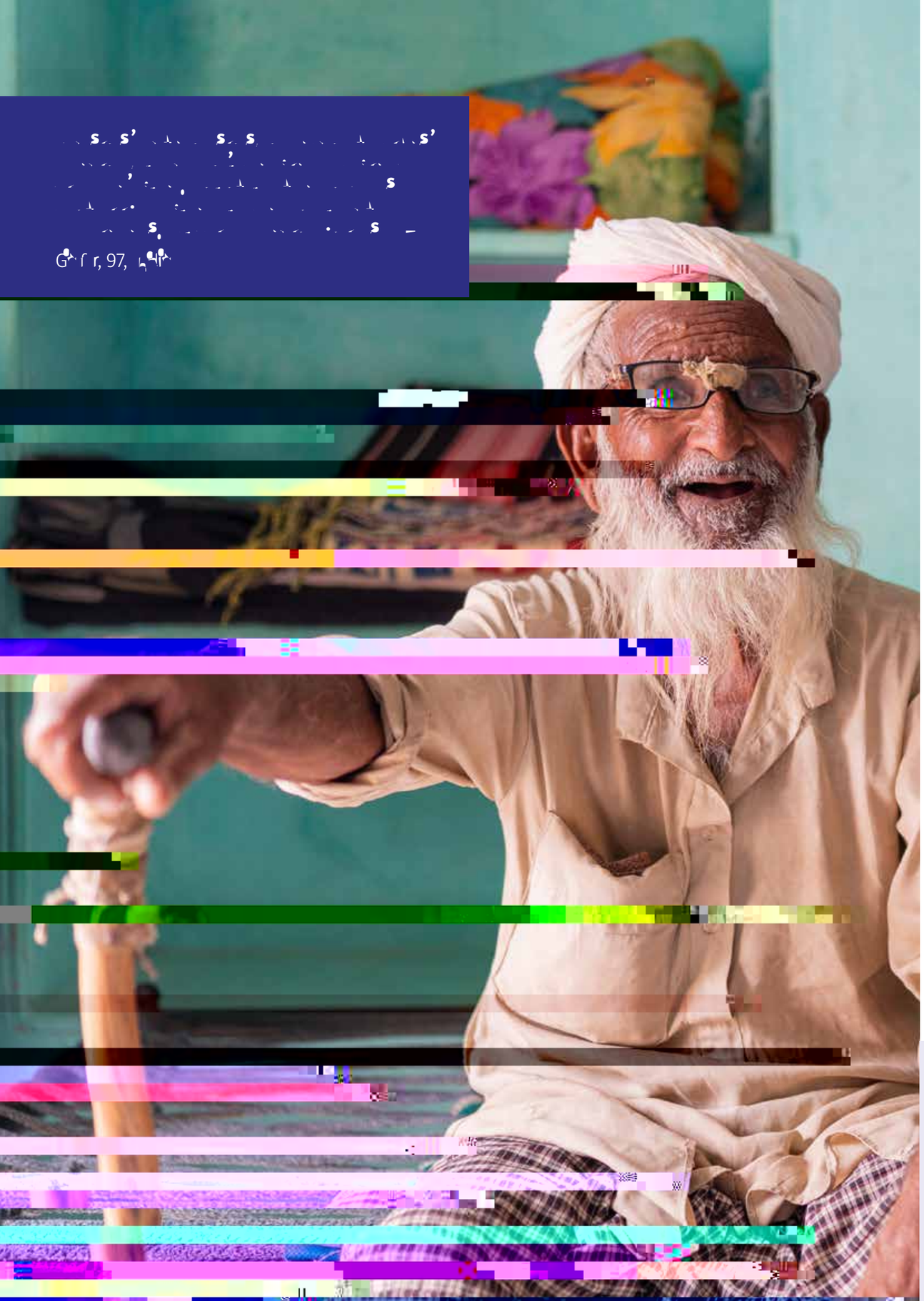
Fund a national Digital Inclusion Strategy, to support people of all ages who want to go online to do so.

Work with the telecom companies to [illegible] to landline [illegible] ensure no one is left without a working telephone or usable telecare.

[illegible]



A e ••ir f'tuoɣ b'' e•ɣ oɣ f•f'' (e• ɣ t•e•ɣ to b•e re•bre e•ɣf''tı e o ft ɣ e bob f'tuoɣ) froɹ oɣ•fe•r oɣlıɣe•''ɣ•ɣ te•e•bɣ oɣe oɹ ɣıb re e•''ɾɣ bollıɣ



[illegible]

G[illegible]r, 97, [illegible]

[illegible]ss

[illegible]

[illegible] orl[illegible] [illegible] ol[illegible]er beo[illegible]le [illegible]re [illegible] be[illegible]te[illegible] [illegible] l[illegible]e[illegible], t[illegible]eir [illegible]or[illegible] [illegible]e[illegible], t[illegible]eir [illegible]ontrib[illegible]tion [illegible]re[illegible]o[illegible] [illegible]e[illegible], [illegible]t[illegible] [illegible]e [illegible]eho [illegible]one, [illegible]e[illegible]lt[illegible]re, [illegible]ori[illegible]l[illegible]re[illegible] [illegible]bbort to [illegible]e[illegible]ble t[illegible]e[illegible] to le[illegible] f[illegible]l[illegible]lin[illegible] li[illegible]e.

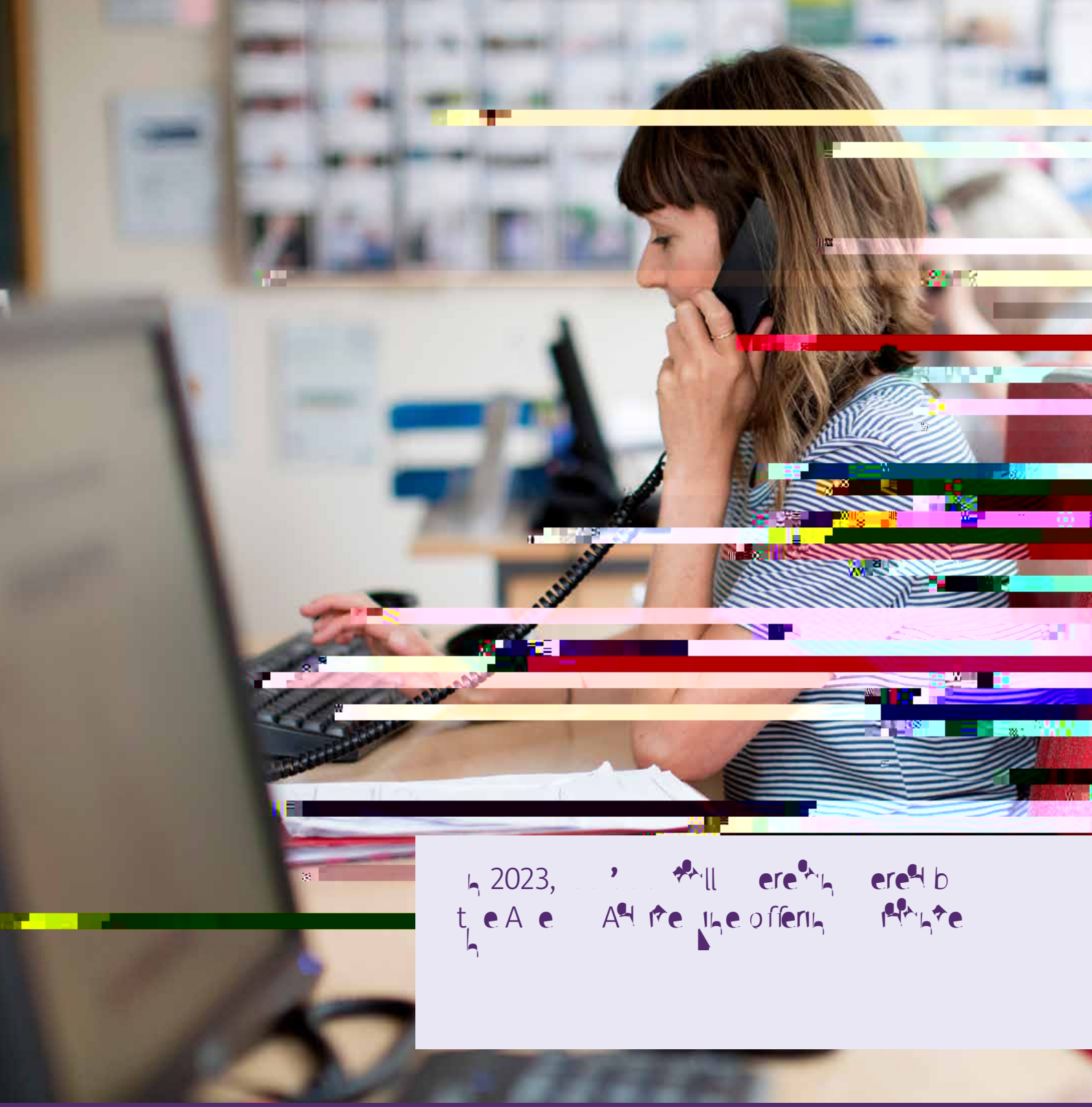
[illegible]e Go[illegible]er[illegible]e[illegible]t[illegible] [illegible]ot[illegible]er [illegible]ter[illegible]tio[illegible]l [illegible]tor[illegible] [illegible] t[illegible]re[illegible]o[illegible] [illegible]e t[illegible]e[illegible] [illegible] [illegible]e[illegible] of [illegible]ol[illegible]er beo[illegible]le, [illegible]bro[illegible]i[illegible]e t[illegible]e[illegible] [illegible]it [illegible]t[illegible]e [illegible]bbort t[illegible]e [illegible]ee[illegible] to li[illegible]e[illegible] [illegible]i[illegible]e[illegible] li[illegible]e.

[illegible]

[illegible]

[illegible]

[illegible]orl[illegible] He[illegible]lt[illegible] [illegible]r [illegible]ni[illegible]tion [illegible]t [illegible]eet A[illegible]ei[illegible] [illegible]e[illegible] He[illegible]lt[illegible] [illegible]tober 2022.



In 2023, [illegible] the Age [illegible] offering [illegible]

[illegible]

[illegible]

7th Floor,
The Amenity Centre,
17 Crosswall,
London EC3N 2LB.

[illegible]

Age UK is a registered charity and a company limited by guarantee registered in England and Wales (registered charity number 1128267 and registered company number 6825798). Registered address: 7th Floor, The Amenity Centre, 17 Crosswall, London EC3N 2LB. Age UK is the brand name for the Age UK Group, dedicated to helping more people live older life. D205533 03/24